

Time tested, quality service you can count on

Customer satisfaction is important to us. We strive to provide an easy customer experience by offering a simple, 3-step claims process.

STEP 1: FILE A CLAIM

File a claim at permaplate.com within 14 days of noticing damage.

STEP 2: CLAIM DETERMINATION

PermaPlate will review your claim. Approved claims will be assigned a technician to repair or replace the windshield.

STEP 3: SCHEDULE REPAIR

Schedule the repair/replacement at a time and location convenient to you and get back on the road in no time!

Have questions? Ask your dealer for more information or contact PermaPlate® directly at (800) 453-8470.

Siskin Enterprises, Inc.
P.O. Box 58 | Salt Lake City, UT 84110

Obligor in Washington:
Northcoast Warranty Services, Inc.
800 Superior Ave. E, 21st Floor
Cleveland, OH 44114



WINDSHIELD PROTECTION



powered by
PERMAPLATE®

3008EP / Rev 07/23

EchoPark®

AUTOMOTIVE

WINDSHIELD PROTECTION

THAT GOES THE **EXTRA MILE**

Protect your windshield from the perils of the road.

Windshield Protection repels water, ice and snow, reduces night glare and provides maximum clarity to your vehicle's windshield. Highlights include:

REPAIR OR REPLACEMENT

of the windshield for chips or cracks caused by small rocks, stones or other propelled road debris.

ZERO DEDUCTIBLE

on any repairs or replacements over the life of the Warranty.

MOBILE TECHNICIANS

are utilized to provide convenient repairs or replacements at your home or office (available in most areas).



15,000,000

windshields are repaired or replaced annually in the United States*



It's more than just a piece of glass, it's full of technology.



Front facing cameras mounted on or near the windshield enable many advanced safety features to work.



Nearly all automakers specify these cameras must be recalibrated after windshield replacement. Recalibration takes 1-2 hours and **can cost over \$700.**



If not recalibrated properly, the safety systems enabled by the cameras may not work properly and give inaccurate information to the driver, putting safety at stake.

Windshield Advanced Driver Assistance Systems Provide:



ADVANCED PREVENTION



- Glass is treated to enhance visibility
- Prevents cracks and chips

QUICK REPAIRS



- **Notify us as soon as cracks or chips happen** and a technician will be scheduled to repair the damage quickly
- Most repairs will conveniently be performed by mobile technicians.

PROFESSIONAL REPLACEMENT/RECALIBRATION



To meet the needs of your vehicle, replacement/recalibration will be scheduled at an approved facility or on-site.

Additional exclusions may apply. Please see your Agreement for specific coverage details, including limitations and exclusions.

*Source: Safelite Auto Glass internal statistics, 2016